



UCL Alumni Benefits Card

Card holder terms and conditions

University College London (“**UCL**”) provides a range of benefits to its alumni (“**Benefits**”). The Benefits will be detailed on the UCL alumni website (currently at www.ucl.ac.uk/alumni/benefits) (“**Website**”). The Benefits may additionally be contained in printed materials. In some cases, UCL teams up with third parties (“**Suppliers**”) to provide additional benefits, such as discounts and offers. The Benefits may change from time to time so you should check the Website for the currently available Benefits.

In order to receive some or all of the Benefits, you will be required to obtain a UCL alumni benefits card (“**Benefits Card**”). The purpose of the Benefits Card is to evidence that you are entitled to receive the Benefits. This document sets out the terms and conditions (“**Terms**”) of your receipt of the Benefits and use of the Benefits Card. In receiving the Benefits and applying for and/or using your Benefits Card, you agree to abide by these terms.

These Terms may be changed from time to time without notice to you. You should check the website on a regular basis for the latest applicable version of the Terms.

1. Criteria for Alumni

- 1.1. There is currently no charge for the provision of a Benefits Card but UCL reserves the right to charge in future.
- 1.2. Only alumni of UCL can receive the Benefits and apply for and use a Benefits Card.
- 1.3. In applying for a Benefits Card, you confirm to UCL that you meet the criteria for alumni set out in section 1.4.
- 1.4. In order to qualify as alumni for a Benefits Card, you must meet one of the following criteria:
 - 1.4.1. You must previously have been a registered student at UCL, studied at UCL for more than 100 days (this does not include distance learning or online learning students) and not been excluded as a student by UCL; or
 - 1.4.2. You must be a retired member of UCL staff and must have been a UCL member of staff for at least 6 months immediately before retiring.
- 1.5. UCL shall be entitled to verify that you meet the criteria set out in section 1.3 against its own records and databases. If you do not meet the criteria set out in section 1.3, UCL shall not be required to provide you with the Benefits, issue you with a Benefits Card and/or may withdraw any Benefits Card already issued.
- 1.6. All information that you provide to UCL must be true and accurate and not misleading at the time it is provided.

2. Rights in relation to Benefits

- 2.1. In return for you complying with your obligations in these Terms, UCL agrees to provide you with the right to receive the Benefits and to use the Benefits Card.

- 2.2. All Benefits, in particular those offered by Suppliers, are subject to availability and the terms of use specific to that Benefit. Those terms will be shown on the Website or will be made know to you by the provider of the Benefit.
- 2.3. Information on any of the Benefits is correct at the time of uploading onto the Website or, in relation to printed material, at the time of printing.
- 2.4. Despite clause 2.3, a Benefit may be changed or withdrawn at any time and, in those circumstances, you may not be able to receive that Benefit.
- 2.5. UCL will endeavour to update the Website and printed materials with changes to the Benefits from time to time.
- 2.6. You acknowledge and agree that UCL shall have no liability for any inaccuracy or changes (including to terms or availability) or withdrawal of any Benefit by a Supplier.

3. Rights in relation to Benefits Cards

- 3.1. You are only entitled to hold one Benefits Card at a time and are responsible for keeping your Benefits Card safe and secure at all times.
- 3.2. You must not allow any other person to use your Benefits Card. If UCL believes that any other individual is using or has used your Benefits Card, UCL reserves the right to withdraw your Benefits Card and your access to the Benefits.
- 3.3. The Benefits Card remains at all times the property of UCL and may be withdrawn at any time by giving notice to you. If UCL withdraws your Benefits Card, you will return it to UCL promptly and make no further use of the Benefits Card.
- 3.4. In order to receive a Benefit, you may be required to produce your Benefits Card. A Supplier is not obliged to provide you with a Benefit if you do not present your Benefits Card.
- 3.5. If you lose your Benefits Card or it is damaged, you must notify UCL immediately, and may request a replacement Benefits Card, by contacting the Development and Alumni Relations Office at UCL using the form on the Website. If you need to replace a damaged Benefits Card, you must first return the damaged Benefits Card. There is currently no charge for the provision of replacement Benefits Cards but UCL reserves the right to charge for replacements in future.

4. How UCL can use your personal information

- 4.1. UCL will use the personal information you provide to it to:
 - 4.1.1. provide you with the right to receive the Benefits and use the Benefits Card; and
 - 4.1.2. inform you about similar products or services that UCL or Supplier's provide, but you may stop receiving these at any time by contacting UCL using the Website or by email to alumni@ucl.ac.uk
- 4.2. You agree that UCL may pass your personal information to Suppliers to verify your receipt of the Benefits and use of the Benefits Card.
- 4.3. We will not give your personal data to any other third party without your consent.

5. Liability

- 5.1. Nothing in these terms shall limit or exclude UCL's liability for death or personal injury caused by its negligence, fraud or fraudulent misrepresentation, or any other matter for which it would be illegal to exclude or limit its liability.
- 5.2. UCL shall not have any liability to you for your receipt of the Benefits or use of the Website and/or the Benefits Card.

- 5.3. Where you make use of a Benefit, including purchasing anything from a Supplier, any losses or liability arising out of, or in connection with, such use or purchase shall rest with the relevant Supplier. UCL accepts no liability for the provision of a Benefit by a Supplier including, without limit, any poor performance or full or partial failure on the part of a Supplier to provide a Benefit.
- 5.4. UCL does not give any warranty in relation to any Benefits and you acknowledge and agree that UCL does not expressly or impliedly endorse any Benefits or goods or services accessed though, or displayed on, our Website or in published materials or otherwise.

6. Withdrawal of Benefits and Benefits Card

- 6.1. As alumni, your right to receive the Benefits and to use the Benefits Card is perpetual subject to these Terms and our ability to charge for use of the Benefits Card in future.
- 6.2. UCL may suspend or withdraw your Benefits Card and/or your right to receive the Benefits at any time by giving notice to you if:
 - 6.2.1. You breach these terms (in particular but not solely those terms contained in section 1.5 and 3) and that breach is not remedied within 14 days of UCL notifying you to do so or the breach is incapable of remedy; or
 - 6.2.2. You make any copies of the Benefits Card; or
 - 6.2.3. You fail to pay any reasonable price specified by UCL for the Benefits Card (if introduced);
 - 6.2.4. You use the Benefits for any unlawful, threatening, abusive, defamatory, invasive, vulgar, obscene, profane or otherwise objectionable purpose or to distribute or make available such content;
 - 6.2.5. In relation to your receipt of the Benefits or use of the Benefits Card or otherwise, you do, or omit to do, or permit to be done, any act that UCL (in its absolute discretion) considers does, will or may be detrimental to its reputation, business, goodwill or rights.
- 6.3. If UCL exercises its rights pursuant to section 6.2, you shall:
 - 6.3.1. not make any further use of the Benefits Card during the period of suspension or, in the case of withdrawal, at all;
 - 6.3.2. not purport or claim to be able to receive the Benefits;
 - 6.3.3. as soon as possible return the Benefits Card to the Development and Alumni Relations Office at UCL, either in person or by signed-for postal service.
- 6.4. If you continue to use your Benefits Card or receive the Benefits during any period of suspension or following its withdrawal, UCL shall be entitled to recover the value of any discounts or benefits received by you from such use as a debt.

7. Information about UCL

- 7.1. UCL is a company incorporated by Royal Charter in England and Wales with registration number RC000631. Its principal place of business is at Gower Street, London, WC1E 6BT.
- 7.2. If you have any questions or if you have any complaints, please contact the Development and Alumni Relations Office of UCL by e-mail at alumni@ucl.ac.uk or using the form on the Website.
- 7.3. If you wish to contact UCL in writing, or if any clause in these terms requires you to give UCL notice in writing, you can send this to the Development and Alumni Relations

Office of UCL by e-mail at alumni@ucl.ac.uk or using the form on the Website. UCL will confirm receipt of this by contacting you in writing. If UCL has to contact you or give you notice in writing, it will do so by e-mail, by hand, or by pre-paid post to the address that UCL has on record for you.

8. General

- 8.1. UCL may transfer its rights and obligations under these terms to another organisation and will always notify you if it does. You may not under any circumstances transfer your rights or obligations under these terms to another person.
- 8.2. No other person, apart from you and UCL, shall have any rights to enforce these terms.
- 8.3. Each of the paragraphs of these Terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force.
- 8.4. If UCL fails to insist that you perform any of your obligations or if it does not or delays in enforcing its rights against you, that will not mean that UCL has waived its rights against you. UCL will only waive a specific default by you in writing.
- 8.5. These terms are governed by English law and UCL and you agree to submit to the non-exclusive jurisdiction of the English courts.